

Table of Contents

Acknowledgements	5
Introduction	7
Industry Overview	9
Executive Summary.....	11
Annual Miles Driven	13
Roadway Congestion	16
Vehicle Collisions.....	21
The Collision Repair Industry	27
Executive Summary.....	29
Size of the Collision Repair Industry	33
Collision Repair: Body Shop Profile	43
Retail Distribution of PBE Products.....	53
State Summary Statistics.....	59
Collision Repair Industry of Canada.....	61
Glossary	65